

Warranty

Our high powered Commercial remote control comes with a 1 year warranty

The warranty period runs for one year from the date of purchase and covers candle products for faulty workmanship and materials. This does not include batteries and chargers.

The warranty is invalidated if the goods have not been used as per instructions or have been modified, incorrectly fitted, damaged or tampered with.

Any warranty claims for candles are to be returned complete, carriage paid to the manufacturer at the address below.

Candled Ltd

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Made in Devon

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UK Patent Pending GB1616198.6



Suitable for:

NiMH AA rechargeable batteries

Suitable for:

Alkaline AA non-rechargeable batteries

Caution

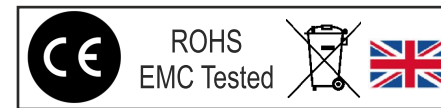
To be stored indoors

Do NOT immerse in water

Do NOT place in direct sunlight

Do NOT subject to high temperatures

Do NOT subject to sub-zero temperatures



High Powered Commercial Remote Control Instructions



High Power Commercial Remote Battery Requirements

When the high powered remote control battery is fully depleted you then need to replace it with a new 9v PP3 battery or recharge your rechargeable 9v PP3 battery.

Inserting the Battery

Slide the battery cover off and snap the clip to the new battery, observing the correct polarity. Carefully place the battery in the holder, tucking the red and black wires in neatly. Then slide the battery cover back into place until it clicks.

Please follow instructions on how to use the remote control.

The LED Candles can accept any normal alkaline & zinc chloride batteries. However, we recommend using NiMH rechargeable batteries as this will give many years of candlelight without the need to change batteries.



Important Battery and Candle Information

It is important that you do not mix batteries. Eg. Alkaline, Standard (Zinc-Carbon) or rechargeable (Nickel Cadmium) or (Nickel Metal Hydride) batteries. Batteries of the same chemistry and voltage must be used. Batteries should not be kept in the candle if not in use for long periods of time, eg 3 months or longer.

Rechargeable batteries must not be left in a discharged state in the candle. Please make sure they are recharged after being drained, to optimise efficiency and life of the cells. It is also important to recharge rechargeable batteries, when stored and not used for long periods.

CANDLED TROUBLESHOOTING		
Our troubleshooting guide is meant to serve as a reference in addressing problems you may be experiencing.		
ISSUE / QUESTION	Potential Cause	Remedy
Candle not working ?	No batteries inserted Batteries inserted incorrectly.	Insert batteries Insert batteries, with correct polarity
Candle light blinking ?	Battery power running low Setting timer mode	Replace / Recharge batteries Refer to timer instructions
Remote control not working	Check to see if battery pull tab has been removed. Depleted battery. Battery inserted incorrectly.	Pull out tab. Replace depleted battery. Insert batteries, with correct polarity
Timer not working	Incorrect timer setup	Refer to timer instructions
Candles not always responding to remote control	Very strong sunlight. Interference from fluorescent lighting. Remote control, too far away from candles.	Point remote control closer to candles. Use our very high powered remote control / Available to purchase. Use in darker environment. Turn off fluorescent lighting.

Technical note -

Infra red remote control.

Please note with all infra-red remote controls it is important to point out that the remote range can be effected by the following:

Light conditions eg, direct sunlight, fluorescent lighting and halogen lighting can all have an impact.

Our Standard Pocket Remote Control - Product code: ST10R

The approx range with our standard remote is 10 metres in low light conditions to approx 1 metre range in bright sunlight conditions

High Powered Commercial Remote - Product code: HP50R

The approx range with our High Powered commercial remote is 50 metres in low light conditions to approx 10 metres bright sunlight conditions. This remote is perfect for cathedrals, churches and properties with tall ceilings.













Remote Control Instructions

Our LED Candles are controlled by an infra-red remote controller. State of the art electronics and software program sequence the LED lighting to create the random flicker and flutter effect of a traditional candle. Our LED candles can be used with our high powered infrared remote to manually switch them on or off and change brightness setting & flicker setting which has additional 24hr timers that can be used if required.



Setting up.

The remote has an on/off switch on the left side. When the remote is switched on the blue LED will heartbeat. When you push any function button the LED will illuminate pink in transmission mode. Please see below **REMOTE CONTROL FUNCTION BUTTONS** for more details


- | | |
|---|---|
|  URNS CANDLE OFF |  STEADY FLICKER MODE |
|  URNS CANDLE ON & SETS CANDLE BRIGHTNESS TO 25% |  TIMER MODE ON |
|  URNS CANDLE ON & SETS CANDLE BRIGHTNESS TO 50% |  TIMER MODE OFF |
|  URNS CANDLE ON & SETS CANDLE BRIGHTNESS TO 75% |  4 HR TIMER MODE |
|  URNS CANDLE ON & SETS CANDLE BRIGHTNESS TO 100% |  6HR TIMER MODE |
|  HIGH FLICKER MODE (DRAFTY ROOM) |  8HR TIMER MODE |


Please note when switching the candle off, the 'flame' needs to go out completely before the candle can be switched on again, which can take a few seconds, featuring a random wick burn out like a real candle.

Timer functions and setup

The new 4,6 and 8 hour timer functions enable you to set the candle on for 4, 6 or 8 hour durations and then will go off back in to manual mode.


How to set the 4, 6 and 8 hour candle timer on functions:

Turn the candle on by pressing one of the four green ON/BRIGHTNESS buttons  followed by the desired chosen time 4 hr  6 hr  8 hr .



The flame will flash 4 times for a 4 hr timer, 6 times for a 6 hour timer or 8 times for a 8 hr timer. This is to notify you of the hours set. eg, by pressing the 4 hr timer button the candle will be on for 4 hrs then go off. If you want the candle to come back on please press the red on/off button and select eg, 4 hr timer again. The timer can be cancelled at any time during its timer period by pressing the cancel timer button .




Please note you can change the brightness and burn rate settings during the time period.

How to set the 4,6 and 8 hr timer on with a 24 hr repeat cycle.

This enables the candles to automatically switch on and off at the set 4, 6 or 8 hr time each day at the time you want your candles to be on within a 24 hr period until the batteries drain or you cancel the timer mode button .

Setup:


At the time of day that you want the candles to turn on, eg 7:00pm. First switch the candle on by pressing one of the four green ON/BRIGHTNESS buttons  then press the 24 hr cycle repeat button  (the flame will flash fast for 3 seconds).

Then select your chosen on time, within 10 seconds, by pressing either button 4hr  6hr  or 8hr  setting.

The flame will flash 4 times for 4 hr timer, 6 times for a 6 hour timer or 8 times for a 8 hour timer. Note: if you miss the 10 second window, then just press the 24 hr cycle repeat button and choose desired time again.

Please note you can change the brightness and burn rate settings anytime during the mode. You only need to do this once on the first day. If you have multiple candles to set, make sure all candles are within range of remote to accept the signal.

How to cancel the 24 hr timer mode

To cancel any of the 4, 6 or 8 timer mode settings, simply press the cancel/disable timer mode button  at any time during the time mode. The candles will flash slowly for 5 seconds and the timer mode will be disabled.

The candle will then be back in normal manual mode.

Battery Replacement

Our LED Candles have an inbuilt 'Voltage Booster'. This means that the candles always remain at their brightest, even when the batteries are getting low.

When the batteries are fully depleted, the candle will do a 'double blink' to show the batteries are empty. You then need to replace with new batteries or recharge the rechargeable batteries.

Setting Up

Should you encounter difficulty in setting up, please email: info@candle.co.uk

Battery Disposal

Please recycle your used batteries in accordance with your local council guidelines

